

Care and Learning Alliance



Terms and Conditions for use of Website

Welcome to the Care and Learning Alliance ("CALA", "we", "our", or "us") website. By accessing or using this website, you agree to be bound by these Terms and Conditions. If you do not agree with these Terms, please do not use this website.

About Us

The Care and Learning Alliance is a Scottish registered charity dedicated to supporting children, families, childcare providers and communities through high-quality early learning, childcare, family support and training services.

Registered Office:
Care and Learning Alliance
40 Longman Drive
Inverness
IV1 1SU

Scottish Charity Number: SC009292

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2. Use of the Website

You agree to use this website only for lawful purposes and in a manner that does not infringe the rights of, restrict or inhibit anyone else's use and enjoyment of the website.

You must not:

- use the website for any unlawful or fraudulent purpose;
- attempt to gain unauthorised access to our systems or data;
- knowingly introduce viruses, malware or other harmful material;
- interfere with the operation or security of the website;
- use automated systems to extract data without our written permission.

We reserve the right to suspend or terminate access where these Terms are breached.

3. Website Content

The information provided on this website is intended for general guidance only. While we make every reasonable effort to ensure information is accurate and up to date, we make no guarantees regarding its completeness, accuracy or suitability.

Content may be changed, updated or removed without notice.

Nothing on this website constitutes professional, legal, medical or financial advice.

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4. Intellectual Property

Unless otherwise stated or clearly signposted from a third party, all content on this website—including text, graphics, photographs, logos, documents, videos, downloadable materials and design—is owned by or licensed to Care and Learning Alliance and is protected by copyright and other intellectual property laws.

You may:

- view website content
- download or print materials for personal, educational or non-commercial use.

You may not:

- reproduce, modify or distribute website CALA content for commercial purposes
- remove copyright notices

User Contributions

Where our website allows users to submit enquiries, comments, testimonials, photographs or other material, you confirm that:

- you own the content or have permission to submit it;
- the content does not infringe another person's rights;
- the content is not defamatory, abusive, discriminatory or unlawful.

By submitting content, you grant Care and Learning Alliance a non-exclusive, royalty-free licence to use, reproduce and publish that material for our charitable purposes unless otherwise agreed.

We reserve the right to remove any submitted material without notice.

6. Privacy and Data Protection

We are committed to protecting your personal information.

Our collection and use of personal data is governed by our Privacy Policy and applicable UK data protection legislation, including the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

Please read our Privacy Policy for full details.

7. Cookies

Our website uses cookies to improve your browsing experience and analyse website usage.

Details of the cookies we use and how you can manage your preferences are available in our ***Cookie Policy***.

8. Links to Other Websites

This website may contain links to third-party websites.

These links are provided for your convenience only. Care and Learning Alliance has no control over external websites and accepts no responsibility for their content, security or privacy practices.

Accessing external websites is at your own risk.

9. Availability of the Website

We aim to keep the website available at all times but do not guarantee uninterrupted access.

We may suspend, withdraw or restrict access to all or part of the website for maintenance, updates or operational reasons without notice.

10. Limitation of Liability

To the fullest extent permitted by law, Care and Learning Alliance shall not be liable for any direct, indirect or consequential loss arising from:

- use of this website;
- inability to access the website;
- reliance on website information;
- viruses or technical issues beyond our reasonable control.

Nothing in these Terms excludes liability where it cannot legally be excluded, including liability for death or personal injury caused by negligence or fraud.

11. Safeguarding

Care and Learning Alliance is committed to safeguarding children, young people and vulnerable adults.

Any information submitted through this website that raises safeguarding concerns may be dealt with in accordance with our safeguarding policies and legal obligations.

12. Accessibility

We are committed to making our website as accessible as reasonably possible.

If you experience accessibility barriers or require information in an alternative format, please contact us.

13. Changes to these Terms

We may amend these Terms and Conditions at any time.

Changes become effective immediately upon publication on this website. Continued use of the website constitutes acceptance of the revised Terms.

14. Governing Law

These Terms and Conditions are governed by the laws of Scotland.

Any disputes arising from the use of this website shall be subject to the exclusive jurisdiction of the Scottish courts.

15. Membership

Our Membership zone sits independently of this site and operates under it's own terms and conditions.

15. Contact Us

If you have any questions about these Terms and Conditions, please contact:

Care and Learning Alliance
40 Longman Drive
Inverness
IV1 1SU
Telephone: 01463 222569
Email: info@calachildcare.co.uk

Website: www.careandlearningalliance.co.uk