



Care and Learning Alliance (CALA) Privacy Notice for [Care and Learning Alliance Website](http://www.careandlearningalliance.co.uk)

What is this?

This is a privacy notice that sets out how CALA uses and protects any information that you provide to CALA when you use this site - www.careandlearningalliance.co.uk

This privacy notice is intended to provide transparency regarding what personal data CALA collects and holds about you, how it will be processed, stored, how long it will be retained and who may have access to the data you provide by using this site www.careandlearningalliance.co.uk

This Privacy Notice relates to personal data that identifies you as a person when you access and browse the pages within www.careandlearningalliance.co.uk.

Who are we?

Care and Learning Alliance (CALA) complies with the Data Protection Legislation in respect of the collation, processing and storing of personal information. We respect the individual's right to confidentiality.

Data Protection Legislation means all applicable privacy and data protection laws including the General Data Protection Regulation (EU 2016/679) ("GDPR"), Data Protection, Privacy and Electronic Communications (Amendments etc.) (EU Exit) Regulations 2019 or any successor legislation to the GDPR and any national implementing laws, regulations and secondary legislation, as amended or updated from time to time."

CALA are registered with the U.K Information Commissioners Office (ICO) and are governed by their rules and regulations

For the purposes of relevant data protection legislation, CALA are the controller of your personal data when visiting/browsing www.careandlearningalliance.co.uk

What this Privacy Notice Covers

This privacy statement only covers the processing of personal data by CALA that CALA has obtained from you visiting/browsing www.careandlearningalliance.co.uk. This website contains links to other websites provided by third parties not under CALA control.

This privacy policy only applies to www.careandlearningalliance.co.uk. Please be aware that if you click on any links to other third-party websites from www.careandlearningalliance.co.uk, you should read their own privacy policy/statements.

CALA is not responsible for the privacy policies and practices of other sites.

If this CALA privacy policy changes in any way, we will place an updated version on this page. Regularly reviewing the page ensures you are always aware of what information we collect, how we use it, and under what circumstances, if any, CALA will share it with other parties.

What data we collect

CALA are committed to ensuring that your privacy is protected and to this end only ever collect DATA as necessary. As a visitor to www.careandlearningalliance.co.uk through our [Cookies Policy](#) software we only collect:

- Technical information about your internet connection and browser
- The web pages viewed during your visit.
- Access points to our site and any search terms you entered.

We use this information only for statistical reporting to inform our service delivery, funders statistics and best web experience for you.

We do not collect any data that personally identifies you as an individual while visiting/browsing our site.

Your Rights

You have several rights regarding your data and how it is processed. A summary of these is shown below.

- **Right to be informed**
- **Right of access** - *You have the right to obtain confirmation of any personal data we are processing and to access it. We will provide you with a copy of any data we hold in an electronic and/or paper format and let you know why we have it, who (if anyone) it has been shared with, and how long we will store it. We will provide this information free of charge, within 30 days of receiving your request. Details of who to request this from below.*
- **Right to rectification** - You have the right to have your data rectified if it is inaccurate or incomplete.
- **Right to withdraw** - *Where the personal data is no longer necessary in relation to the purpose for which was originally collected/processed/When you withdraw consent/Your personal data is proven to have been unlawfully processed.*
- **Right to object**

Contacting and Complaining

For any questions/concerns/complaints relating to this Privacy Notice or our data protection practices, access further information or any other request regarding the information CALA may hold about you, please contact:

Jaci Douglas
Chief Executive/Data Protection Officer
Care and Learning Alliance
40 Longman Drive
Inverness
IV1 1SU

Tel: 01463 222569/email: info@calachildcare.co.uk

Contacting the Regulator

If you feel that your data has not been handled correctly, or you are unhappy with our response to any requests you have made to us regarding the use of your personal data, you have the right to lodge a complaint with the Information Commissioner's Office.

You can contact them by calling 0303 123 1113.

Or go online to ico.org.uk/concerns. This link opens in a new window; please note we can't be responsible for the content of external websites.

Care and Learning Alliance – Membership

Along with the above information, there is the **option** to sign up for our Membership at <https://www.careandlearningalliance.co.uk/membership/> and where there is a need for a monetary transaction for the membership you are purchasing. This payment is handled by Woocommerce-powered then by [STRIPE](#) (PCI-DSS compliant).

You will be asked to provide:

- Name
- Name of group/setting/business
- Contact details
- Name of your bank card
- Long number of your debit/credit card
- CVS number
- Card expiry date
- Card Billing address to verify you as a person and check payment

Key things to note when using STRIPE PAYMENT – Click here for [Stripe Privacy Notice](#)

- Stripe has implemented [reCAPTCHA](#) on Stripe Checkout for extra security and protection of your data. Use of reCAPTCHA is subject to the [Google Privacy Policy](#) and [Terms of Service](#).
- Stripe uses safeguards and compliance measures to ensure an adequate level of protection of personal if and when data transferred outside the EEA and Switzerland. Stripe's existing measures include the EU Commission's approved Standard Contractual Clauses (SCCs) to accommodate international data transfers.
- After **30 days** (confirm with DC/FT) all membership data that you have supplied to CALA for the purposes of membership is downloaded, moved and stored on the CALA 365 sharepoint site – click here for further information on [CALA's DATA POLICY](#).

How to contact Stripe:

Stripe Payments Europe Limited

1 Grand Canal Street Lower, Grand Canal Dock, Dublin, D02 H210, Ireland